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To our customers

Regulation of freight rates as of January 1st 2025

Randers, November 2024

The transport industry operates in a market with many challenges. Equipment and interest rates have increased significantly in recent years. Wages have risen due to inflation. This puts further pressure on the personnel situation, which makes it more difficult to recruit new, skilled drivers.

In recent years, Thortrans has had price adjustments that have been less than our real increases in costs. Unfortunately, we are therefore now forced to implement several of these cost increases to our customers, and in order to ensure and maintain our current high level of service, we need to adjust the prices as of January 1st, 2025.

Freight prices for delivering in Denmark will increase by 7.7%, and freight prices for driving to the rest of Scandinavia will increase by 7.1%, the continent and England by 6.4% as of 1 January 2025.

The Danish Government has implemented a road tax, also called "mileage tax", of DKK 1.10 per kilometer driven in Denmark, valid from January 1st, 2025, which imposes a significant additional cost on the transport industry. We are, according to the nature of the matter, forced to pass on this road tax to our customers, as this is a cost imposed on us by the state, on which we have no influence. This will result in a surcharge of 7.9% solely on the Danish freight rates. This will also be implemented as per January 1st, 2025.

Finally, demands are made from the Danish Government for CO2 and ESG reporting. This gives considerable additional work for the companies, and at the same time there is a requirement that we invest in a greener future and transport. Of course we support this, but at the same time must recognize that reporting and investments in greener transport cost a lot of resources. We are therefore introducing a climate and environmental surcharge of DKK 25,- per consignment, also valid from January 1st, 2025.

We regret that we are forced to introduce these measures, but we hope that there is an understanding of these, and look forward to a continued good and mutual, beneficial cooperation.

If you have any questions to any of the above, please feel free to contact us for further details.

Kind regards

Thortrans A/S

All services rendered are subject to the General Conditions of the Nordic Association of Freight Forwarders (NSAB 2015). As contracting party cf. § 3 B the conditions limit the freight forwarder's liability for loss of, deterioration of, or damage to goods to SDR 8.33 per kilo and for delay to the amount of the freight, and for all other loss to SDR 100,000 in respect of each assignment (§ 21). As intermediary cf. § 3 C the freight forwarder's liability is limited to SDR 50,000 in respect of each assignment and totally in the event of any one occurrence to SDR 500,000 (§ 24). For storage, the total liability is limited to SDR 500,000 for damage occurring in the same occasion (§ 25). Special attention is directed to the network clause (§ 2); claims against the freight forwarder are statute-barred after one year (§ 28); and the lien on goods (§ 14) applies to both current and previous claims.